

The MEKA Global Difference:

Operational Excellence in After-Sales Services

MEKA⁺
SUPPORT

From Installation to Lifetime **Support⁺**

At MEKA Global, we do more than manufacture plants and equipment; we deliver sustainable operational efficiency throughout the entire lifecycle of your investment.

Our after-sales service philosophy is built around the vision of “**Minimum Downtime, Maximum Efficiency**”, ensuring that your plant maintains its day-one performance while maximizing your return on investment (ROI).

Through our global network, we provide comprehensive repair, maintenance, modernization, and digital support solutions designed to minimize unplanned shutdowns, ensure production continuity, and preserve equipment performance for years to come.



Beyond the Sale: MEKA **Support⁺** by the Numbers



+ 8,500+ sqm
Spare Parts & Automation Facility



+ 60+
Support Professionals



+ 80%
Parts Availability & Minimal
Lead Time for Custom Orders



+ 24/7
Uninterrupted Technical
Support

The Right Solution, Full **Support**⁺



Expert Technical
Support & Field
Service



Uninterrupted
Spare Parts Supply



Digital
Transformation:
Remote
Monitoring &
Smart Diagnostics



Professional
Personnel Training
& Knowledge
Transfer

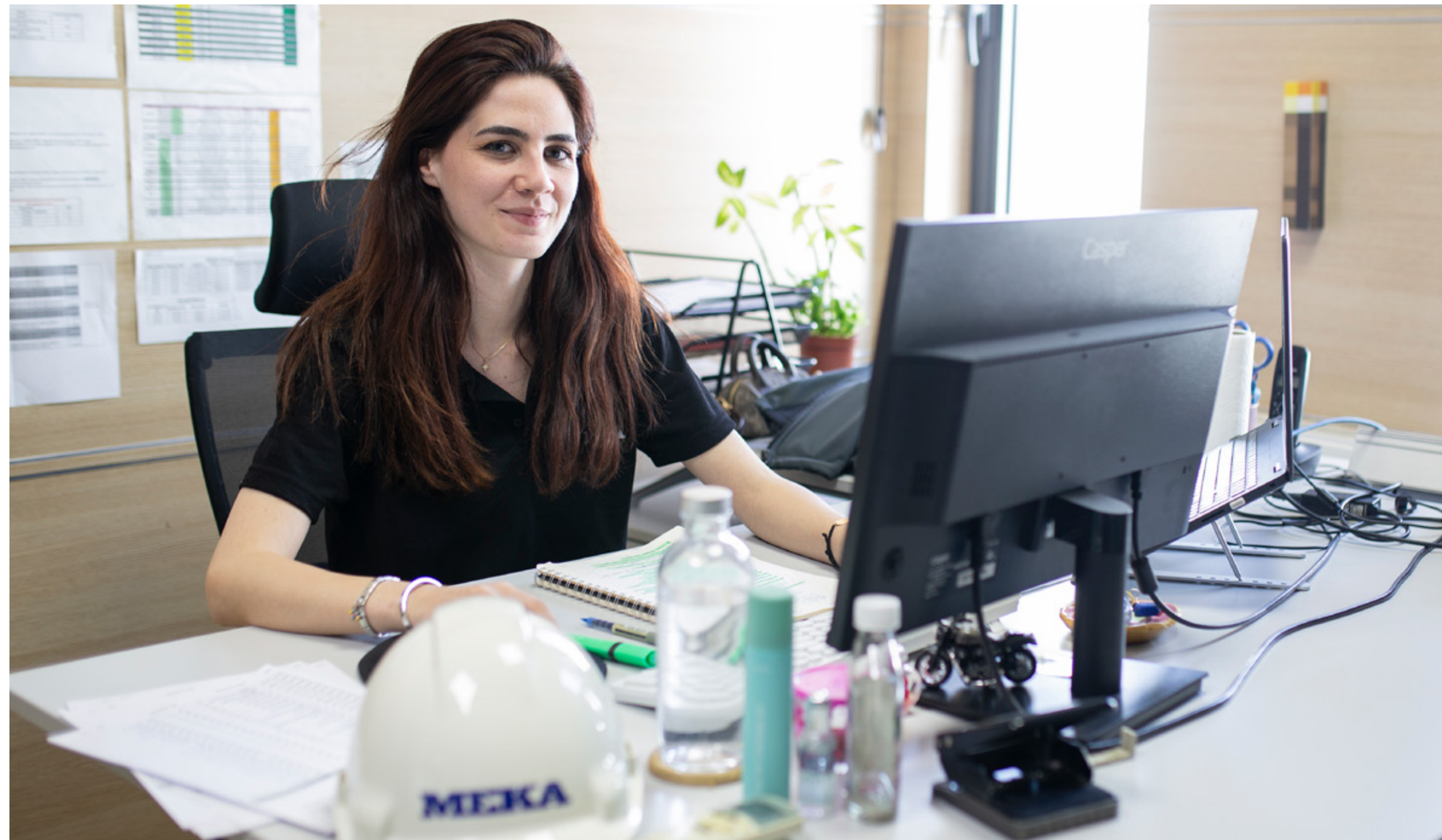


Retrofit &
Modernization
Solutions

Expert Technical **Support⁺** & Field Service

No matter how demanding the operating conditions may be, MEKA's experienced service engineers are your strongest support in the field.

- **Global Response Network:** With expert teams and local service partners across multiple regions worldwide, we provide fast on-site service and maintenance support.
- **Preventive Maintenance Programs:** We identify potential failures before they occur, minimizing the risk of unexpected downtime.
- **Rapid Problem Resolution:** Through fast-response service processes, we help reduce production losses to a minimum during critical situations.

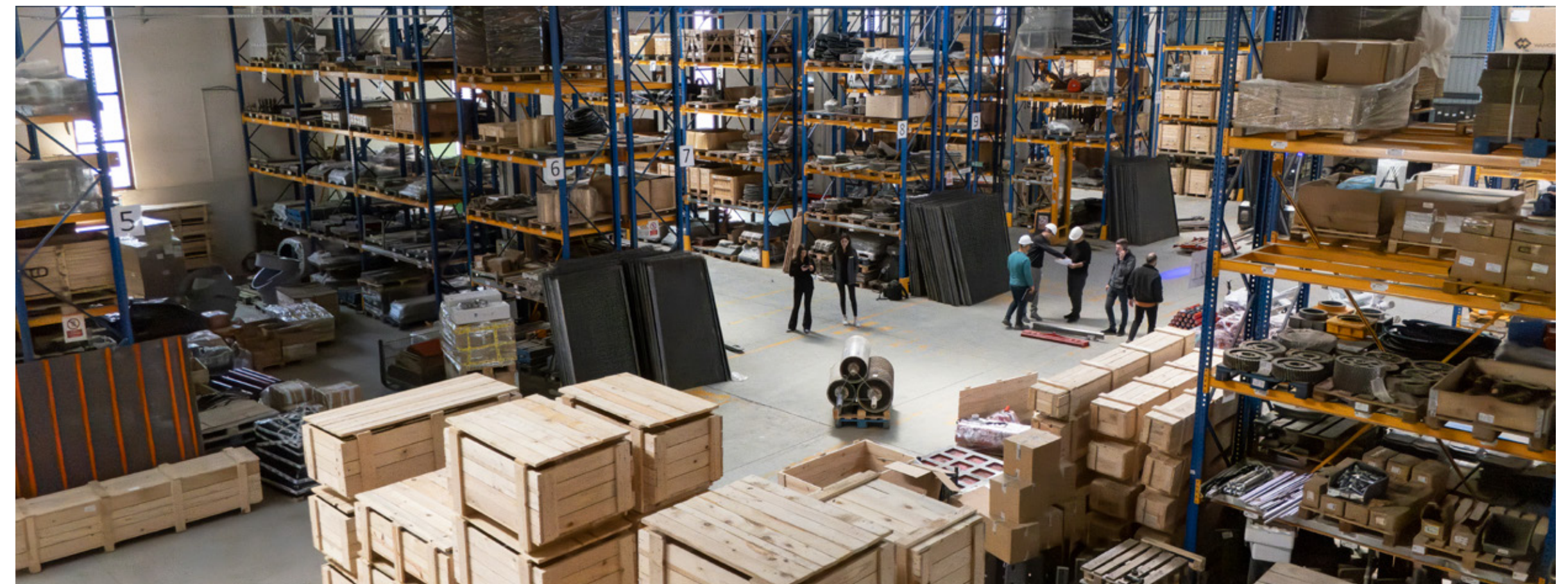


Global Confidence in Spare Parts Inventory



The absence of a single critical component can stop an entire operation. MEKA ensures operational continuity through a strong logistics infrastructure and strategic inventory management.

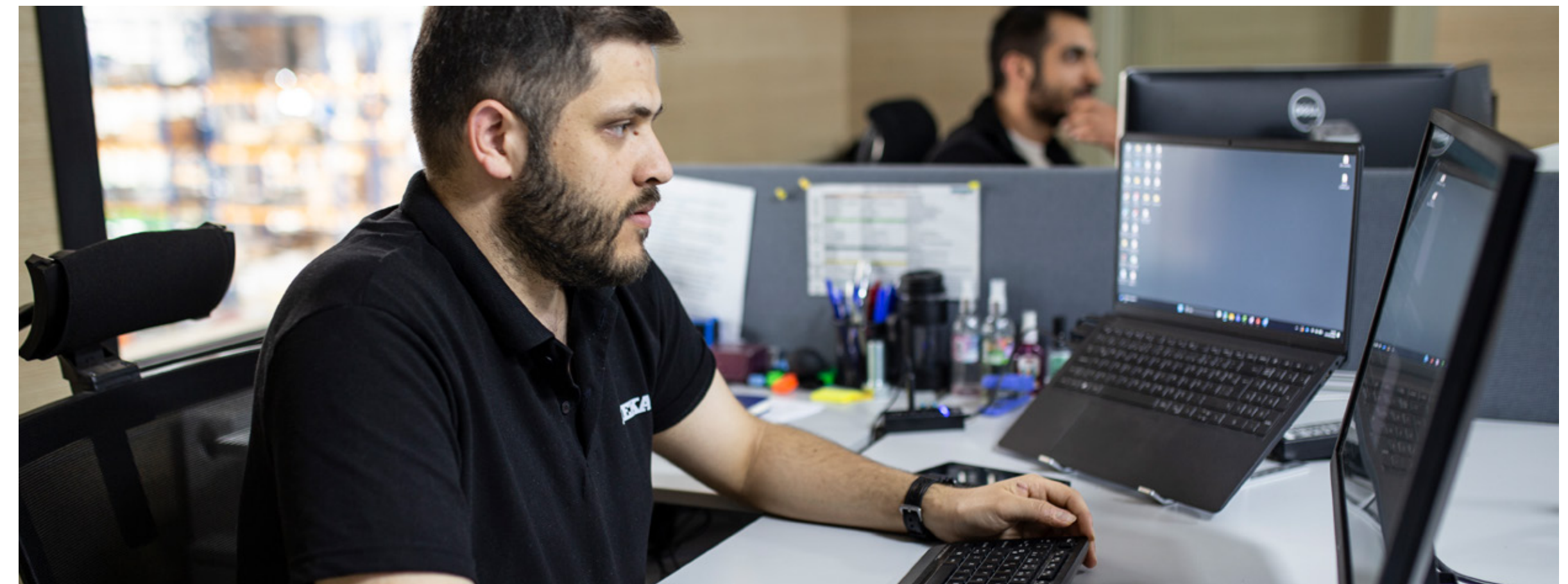
- **Strategic Inventory Management:** Critical spare parts are kept ready for immediate dispatch, minimizing delivery lead times.
- **Genuine Parts Assurance:** By using original MEKA components and high-quality support equipment, we enhance system reliability and extend equipment lifespan.
- **Long-Term Operational Reliability:** Proper spare part utilization reduces maintenance costs while maintaining plant performance over the long term.



Digital Transformation: Remote Monitoring & Smart Diagnostics

Modern production facilities are no longer managed only mechanically, but digitally as well. With advanced automation infrastructure and MekaSoft solutions, MEKA transforms your facility into a smart production system.

- **Real-Time Remote Support:** Technical issues are rapidly analyzed via remote connection, enabling immediate solutions in many cases without the need for on-site intervention.
- **Performance Analysis & Optimization:** By analyzing plant data, we provide recommendations to improve capacity, energy efficiency, and production performance.
- **Remote Access Infrastructure:** Secure access to operational parameters simplifies process monitoring and control.



Professional Personnel Training & Knowledge Transfer



MEKA offers comprehensive training programs designed to improve the technical competence of your operational staff.

- **Operator Training:** We provide theoretical and hands-on training on safe operation, routine maintenance, failure prevention, and maximum productivity.
- **Maintenance Team Development:** Advanced technical training programs for mechanical and automation teams strengthen maintenance efficiency.
- **Continuous Technical Updates:** We continuously support your teams with updates on new technologies, system upgrades, and process improvements.



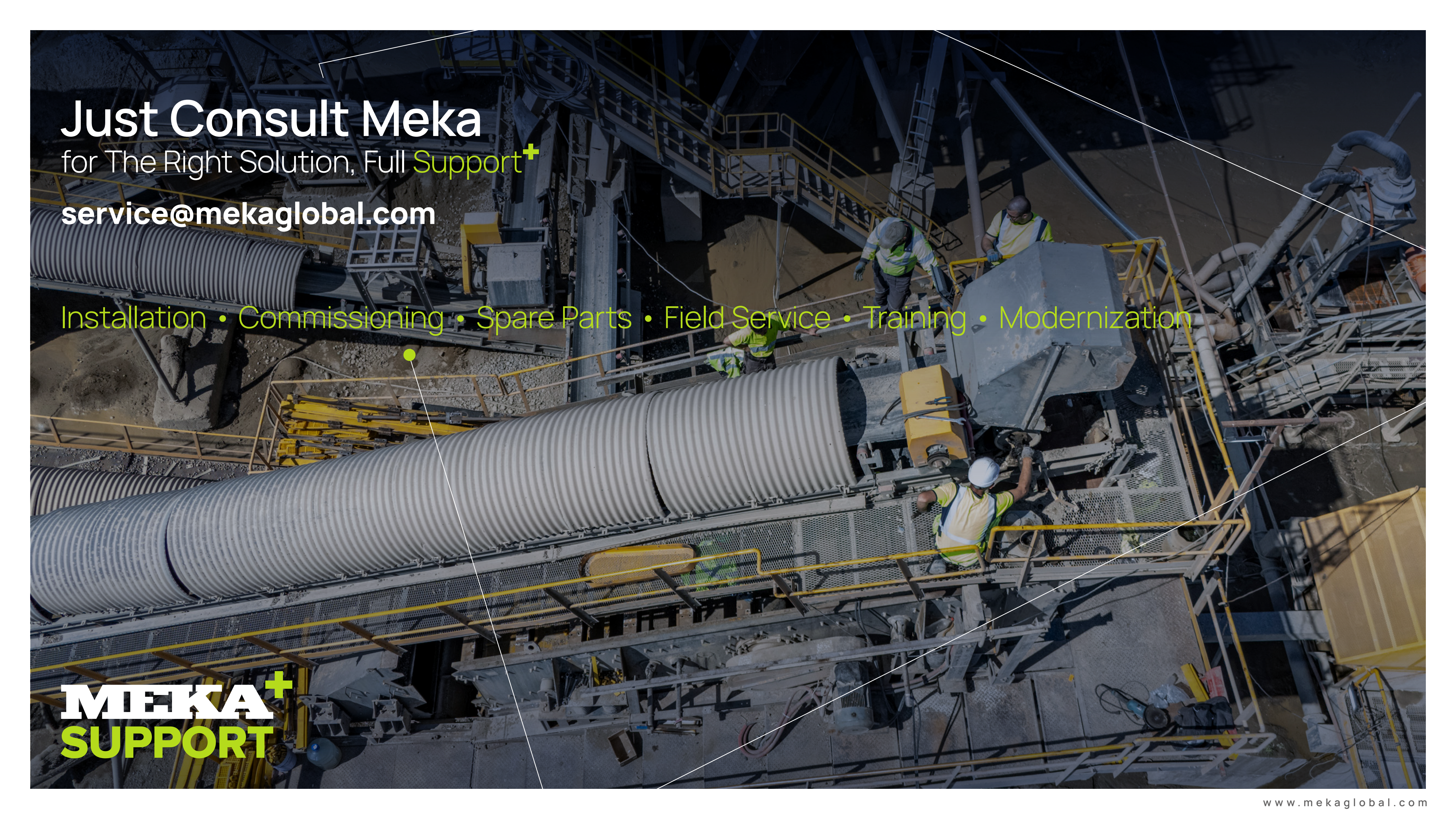
Retrofit & Modernization Solutions

We keep your facility up to date against evolving production requirements and equipment wear over time.

From mixer replacements in concrete batching plants to equipment modernization in crushing & screening facilities, from automation integration into conventional systems to capacity enhancement projects, MEKA delivers comprehensive retrofit solutions under one roof.

- **Performance Upgrades:** We increase plant capacity and operational efficiency through next-generation automation and mechanical systems.
- **Lifecycle Management:** By extending the economic lifespan of your facility, we help protect your investment.
- **Energy & Efficiency Improvements:** Our modernization solutions optimize operational costs and improve overall plant efficiency.





Just Consult Meka

for The Right Solution, Full **Support⁺**

service@mekaglobal.com

Installation • Commissioning • Spare Parts • Field Service • Training • Modernization

MEKA⁺
SUPPORT